

MARGARET M. FLINTER, PhD, APRN, c-FNP, FAAN, FAANP,

Margaret@chc1.com | Mobile: 860.985.5253

EDUCATION

UNIVERSITY OF CONNECTICUT SCHOOL OF NURSING Storrs, CT
Doctor of Philosophy 2010

YALE UNIVERSITY New Haven, CT
Master of Science in Nursing 1980
Clinical Concentration in Family Nurse Practitioner Track
National Health Service Corps Scholar Recipient

UNIVERSITY OF CONNECTICUT SCHOOL OF NURSING Storrs, CT
Bachelor of Science, Summa Cum Laude 1974

PROFESSIONAL EXPERIENCE

COMMUNITY HEALTH CENTER, INC. (CHC) Middletown, CT
Senior Vice President & Clinical Director Present

- Provide executive and clinical leadership to Connecticut's only statewide community health center and one of the largest FQHCs nationally. Focus on organizational growth, development and leadership; strategic and clinical leadership of more than 200 care delivery sites, including fourteen comprehensive primary care centers. Responsible for integration of clinical, fiscal, and programmatic priorities into a high-performance system of excellence in clinical care, research and innovation, and training of health professionals. Working with an outstanding team, develop program initiatives in health system redesign and delivery, performance/value-based care delivery, programming for special populations (HIV, homeless, schoolchildren, chronic diseases); community leadership for system capacity enhancement; mentoring and development of physician, nursing, dentistry, and behavioral health professionals; Clinical oversight of leadership of medical, dental, and mental health staff. Ensure compliance with Joint Commission, state Department of Public Health, HRSA/BPHC and NCQA requirements. Oversight of Healthcare for the Homeless, Domestic Violence, Perinatal, and School-Based Health Centers at CHC, Inc. Serve as Chief Clinical Officer of CHC's Nurse Practitioner Postgraduate Residency Training Program.
- Primary author and/or PI on multiple state and federal grants from sources such as HRSA, SAMHSA, BPHC, HIV/AIDS Bureau, RWJ Foundation; currently co-PI of HRSA's National Cooperative Agreement on Clinical Workforce Development
- Senior executive led on CHCI's PCMH+ Value Based Transformation efforts

PCT-LEAP (PRIMARY CARE TEAMS: LEARNING FROM EFFECTIVE AMBULATORY CARE PRACTICES) RWJ Foundation
National Co-Director 2012 - 2017

- Led a national RWJF funded, multi-year study of exemplar practices with co-Director Dr. Ed Wagner and the MacColl Institute.

POSTGRADUATE RESIDENCY TRAINING PROGRAM IN PRIMARY CARE & COMMUNITY HEALTH CHC
Founder and Chief Clinical Officer 2007- Present

- Developed and established the national model of postgraduate residency training for nurse practitioners. (2007)
- Organized a national collaborative of other programs replicating the NP Residency model and created an independent 501c3 organization, the National Nurse Practitioner Residency and Fellowship Training Program (NNPRFTC), to further advance the development and spread of the model and ensure rigor as well as quality through accreditation standards developed by national experts.
- Serve as Chief Clinical Director of CHC's NP Residency Training program for family nurse practitioners and psychiatric/mental health nurse practitioners.

WEITZMAN CENTER FOR INNOVATION IN PRIMARY CARE & COMMUNITY HEALTH/WEITZMAN INSTITUTE CHC

MARGARET M. FLINTER, PhD, APRN, c-FNP, FAAN, FAANP,

Margaret@chc1.com | Mobile: 860.985.5253

Founder Emeritus & Senior Investigator 2005- Present

- Established Weitzman Center in 2005 as the organizational home for research, training, education, and R&D
- Now known as the Weitzman Institute, serve as researcher and Founder Emeritus
- Provide strategic guidance through service on the Advisory Committee

CONVERSATIONS ON HEALTHCARE

CHC

Co-Host

2009 - Present

- Launched in September 2009, this nationally broadcast weekly radio show has gained national recognition and audience for the level and quality of guests, conversation, and issue analysis on issues of health reform and innovation with over 750 shows completed. (**Complete listing of shows and guests at www.chcradio.com**)

LEADERSHIP

EXPERT PANEL ON PRIMARY CARE

American Academy of Nursing

Chair

2015-2017; current member

SENIOR LEADER, CHC VALUE BASED PROGRAMS SUCH AS PCMH+

CHC

Leading transition to value-based care under Medicaid and Commercial Initiatives with 59,000 individuals attributed to

2017- Present

YALE UNIVERSITY SCHOOL OF NURSING

New Haven, CT

Assistant Professor

1980 – Present (Reappointed 2009)

HEALTHFIRST CT AUTHORITY

Connecticut General Assembly

Co-Chair

July 2007 – April 2009

STATEWIDE PRIMARY CARE ACCESS AUTHORITY

Connecticut General Assembly

Co-Chair

July 2007 – September 2011

ROBERT WOOD JOHNSON EXECUTIVE NURSE FELLOWSHIP

RWJ Foundation

Fellow

2002 – 2005

CONNECTICUT NURSES ASSOCIATION

Meriden, Connecticut

President

2005 – 2007

NATIONAL NURSE PRACTITIONER RESIDENCY & FELLOWSHIP TRAINING CONSORTIUM (NNPRFTC)

CHC

Founding Chair

August 2015

PRIOR CAREER EXPERIENCE

GALLAUDET UNIVERSITY STUDENT HEALTH SERVICE

Washington, DC

Associate Director, Health Service

1984 – 1987

CO-OP AMERICA HEALTH INSURANCE PLAN

Washington, DC

Consultant

- Helped develop one of the most innovative health insurance plans in the nation for a national membership organization.

PLANNED PARENTHOOD, INC.

Washington, DC

Nurse Practitioner

COMMUNITY HEALTH CENTER, INC.

Middletown, CT

MARGARET M. FLINTER, PhD, APRN, c-FNP, FAAN, FAANP,

Margaret@chc1.com | Mobile: 860.985.5253

Family Nurse Practitioner and practicing primary care primary care provider 1980 – 2008

NORTHWEST HEALTH DISTRICT Dalton, GA
Clinical Genetics Public Health Nurse Specialist 1977 – 1978

UNIVERSITY OF CONNECTICUT MEDICAL CENTER Farmington, CT
Staff Nurse, ICU 1976 – 1977

PUTNAM VNA Putnam, CT
Senior Public Health Nurse 1974 – 1976

CURRENT BOARDS OF DIRECTORS

CONNECTICUT NURSES FOUNDATION 2007 – Present

CONNECTICUT PRIMARY CARE COALITION 2010 – Present

NATIONAL NURSE PRACTITIONER RESIDENCY & FELLOWSHIP TRAINING CONSORTIUM (NNPRFTC) CHAIR 2015 – Present

PUBLICATIONS

Dunphy, L., Flinter, M., & Simmonds, K. The Primary Care Nurse Practitioner. Chapter 15, pp374-405, in Advanced Practice Nursing; authors Tracy, Mary Fran and Eileen O'Grady. 6th Edition. Elsevier, 2019

Blasi, P. R., Crompton, D., McDonald, S., Hsu, C., Coleman, K., Flinter, M., & Wagner, E. H. (2018). Approaches to Behavioral Health Integration at High Performing Primary Care Practices. *The Journal of the American Board of Family Medicine*, 31(5), 691-701.

Flinter, M. and Bamrick, K. Ed. Kathleen Thies. (2018) Training the Next Generation: Residency and Fellowship Programs for Nurse Practitioners in Community Health Centers. Accessible for PDF download at: <https://www.weitzmaninstitute.org/NPRResidencyBook> .

Flinter, M., & Hart, A. (2017). Thematic elements of the postgraduate residency year and transition to the role of primary care provider in a federally qualified health center. *Journal of Nursing Education and Practice*, 7(1).

Flinter, M., Hsu, C., Crompton, D., & Wagner, E. (2017). Registered Nurses in Ambulatory Care. Emerging new roles and contributions to team-based care. *Journal of Ambulatory Care Management*, 40(4), 287-296.

Naegle, M., Mitchell, A.M., & Flinter, M. (2017). Opioid Misuse Epidemic: Addressing opioid prescribing and organizational initiatives for holistic, safe, and compassionate care. *Nursing Outlook*.

Delaney, K., Naegle, M., & Flinter, M. (2016). Critical workforce issues for registered and advanced practice nurses in integrated care models. *Nursing Outlook*.

Ladden M. D., Bodenheimer, T., Fishman N. W., Flinter, M., Hsu, C., Parchman, M., & Wagner, E.H. (2013). The Emerging Primary Care Workforce. Preliminary Observations from the "Primary Care Team: Learning from Effective Ambulatory Practices" Project. *Academic Medicine*, 88(12), 1830-4.

From New Nurse Practitioner to Primary Care Provider: Bridging the Transition through FQHC-Based Residency Training
M Flinter - OJIN: The Online Journal of Issues in Nursing, 2011. gm6.nursingworld.org.

MARGARET M. FLINTER, PhD, APRN, c-FNP, FAAN, FAANP,

Margaret@chc1.com | Mobile: 860.985.5253

Flinter, M.; Swan, T. Report to the Connecticut General Assembly; Achieving the goals of universal access and transformation healthcare. Submitted February 24, 2009.

FQHC Based Residency for Nurse Practitioners: A Service Perspective. On-Line Journal of Issues in Nursing. September, 2005

www.nursingworld.org/MainMenuCategories/ANAMarketplace/ANAPeriodicals/OJIN/TableofContents/Volume102005/No3Sept05/tpc28_516029.aspx

PRESENTATIONS

Advanced Practice provider Leadership Summit. Launching, Funding, Accrediting, and Maintaining a postgraduate APRN/PA Fellowship Program. Atlanta, GA. September 13, 2018.

New Mexico Statewide Nursing Educators Conference. "The Emerging Role of RNs in Transforming Primary Care: Population Focused, Person Centered, Nurse-Led. Albuquerque, New Mexico. June 11, 2018.

Northwest Regional Primary Care Association, Spring Primary Care Conference. "Team-based care in a population health management model." May 21, 2018. Portland, Oregon.

American Chiropractors Association National Chiropractic Leadership Conference. March 2, 2018. Washington, DC. "It Takes All of Us: The role of chiropractors on the primary care team."

Healthcare Workforce Partnership of Western MA. Transforming Primary Care. February 28, 2018.

National Academy of Medicine, Care Culture and Decision-Making Innovation Collaborative Meeting, Building clinician capacity for managing complexity, Washington, DC. May 5, 2017.

Josiah Macy Jr. Foundation. Emerging Role of RNs in Primary Care. Atlanta, Georgia. June 5, 2016.

Bill and Melinda Gates Foundation, Primary Care in the U.S.: Lessons Learned to Inform Global Primary Care Activities. "The Community Health Center, Inc. A Model for developing countries. Seattle, WA. November 8, 2016.

American Academy of nursing, Keynote Address, Making the Business Case for Transforming Primary Care. Washington, DC. October 28, 2016.

Maine Quality Counts. Inspiring Primary Care. Outcomes from the field. Bangor, ME. February 4, 2016.

American Dental Education Association (ADEA). Collaboration in practice. Model of integration of oral health and primary care. Washington, DC. October 19, 2015.

University of San Francisco School of Nursing. Training for the future; Training to a high-performance model of care. San Francisco, CA. September 25, 2015.

University of California at San Francisco. The Bodenheimer Symposium. "Expanding the Capacity of the Primary Care Team." Panelist. San Francisco, CA. September 26, 2015.

American Academy of Nursing Policy Conference. "Optimizing RN and APRN Practice to integrate mental health and primary care." Panelist. Washington, DC. October 16, 2015.

American Dental Educators Association (ADEA). "Improving outcomes through oral health and primary care collaborative

MARGARET M. FLINTER, PhD, APRN, c-FNP, FAAN, FAANP,

Margaret@chc1.com | Mobile: 860.985.5253

practice.” Washington, DC. October 19, 2015.

(Webinar) Primary Care Progress. “Expanding the capacity of the primary care team.” October 26, 2015.

National Academies of Sciences-Engineering-Medicine. Committee for the evaluation of the impact of the Institute of Medicine Report: The future of nursing: leading change, advancing health. Toward establishing nurse residency programs. Washington, DC. July 27, 2015.

American Academy of Nurse Practitioners. Panel presentation. Nurse Practitioner Residency Training for new NPs. New Orleans, LA. June 16, 2015.

Pre-Conference and Plenary. VT Nurse Practitioners Association. Building a world class primary care system: Innovations in primary care delivery that are improving patient outcomes, revitalizing providers, and building healthier communities. Stowe, VT. March 26-March 27, 2015.

Presenter, CHAMPS/Northwest Primary Care Association. Achieving Clinical Workforce Partnerships—Leadership, Business, and Strategy. Denver, CO. October 21, 2014.

Presenter, International Conference. Learning from promising primary care practices. Models for the USA. Oxford, England. September 9, 2014.

Keynote Speaker, University of Connecticut School of Nursing annual Athena Conference. “From Brilliant Idea to Sustained Change: The Research, Quality Improvement, and Innovation Continuum. Storrs, CT. April 25, 2014.

Testimony before the Committee on Health, Education, Labor and Pensions Subcommittee on Primary Health and Aging. United States Senate. Washington, DC. April 9, 2014.

Keynote Speaker. University of Colorado. Denver, CO. “Developing a statewide model for NP Residency Training in FQHCs.” December 18, 2013.

Presentation, American Board of Internal Medicine Foundation Joint Meeting with the American Academy of Nursing. “A Model of Team-Based Primary Care.” December 13, 2013.

Keynote Speaker, VA Puget Sound HealthCare System, Regional NP Residency Forum. “CHCI Nurse Practitioner Residency Training Program: Training to Complexity, Training to a Model, and Training for the Future.” September 17, 2013.

Invited Speaker and Panelist, White House. “Improving Care and Patient Health.” Washington, DC. June 13, 2012.

Commencement speaker. Yale University School of Nursing. “Creating a Platform for Change.” New Haven, CT. May 12, 2012.

Annual QSEN (Quality, Safety and Education in Nursing). “Innovation in Quality Improvement in Primary Care. Phoenix, AZ. May 30, 2012.

Bar Harbor, Main. “Growing Our Own: Transforming Health Care Education for Future Providers and Systems of Care.” Sponsored by Maine Office of Rural Health and Primary Care. September 30, 2011.

Address to graduating seniors: Southern Connecticut State University School of Nursing. New Haven, CT. “The Transformation of Primary Care.” May 19, 2011.

MARGARET M. FLINTER, PhD, APRN, c-FNP, FAAN, FAANP,

Margaret@chc1.com | Mobile: 860.985.5253

Quinnipiac University. Hamden, CT. "Transforming Primary Care." Keynote address of the 19th annual Connecticut Collaborative Research Day. March 5, 2011.

Community Health Institute. Dallas, TX. "Recruiting, Retaining, and Training NPs to Thrive in Federally Qualified Health Centers." September 13, 2010.

National Health Policy Conference, sponsored by Academy Health and Health Affairs.
"Reform and Transform: Ensuring the Right skills for Primary Care." February 8, 2010.

Weitzman Symposium. Chair and Convener. 2006 – Present.

National Advisory Council on Nurse Education and Practice (NACNEP) Meeting. "At the Heart of the Patient-Centered Healthcare Home: Primary Care Providers and Primary Care Nurses." November 20, 2009.

Community Health Institute. Chicago, IL. Sponsored by National Association of Community Health Centers. "Health Center inclusion in state health reform efforts: the Connecticut experience." August 25, 2009.

National Primary Care Workforce Summit sponsored by HRSA. Washington, DC. "innovations in primary care workforce training." August 11, 2009.

Briefing, Capitol Hill. Washington, DC. "Addressing national primary care provider shortage" sponsored by Congressman DeLauro, D-Ct. Lead speaker for full briefing designed and presented by Community Health Center Inc. for an audience of political, health care, and association leaders. May 28, 2009.

Briefing, Capitol Hill. "Primary Care Innovation." Presented as part of briefing sponsored by AARP. April 27, 2009.

"Health Reform: Where are we going?" Association of Nurse-Attorneys in CT. New Haven, CT. April 24, 2009.

Citizens for Quality Sickle Cell Care Annual Meeting. New Britain, CT. "Improving access and care for adult patients with sickle cell disease: Applying the chronic care model." May 3, 2008.

National Association of Community Health Centers Policy and Issues Forum. Washington, DC. "Residency training programs for nurse practitioners in federally qualified health centers: An innovation whose time is now." March 12, 2008.

National Association of Community Health Centers Community Health Institute. Chicago, IL. "Access through innovation." Developing a contractual 340b Pharmacy model within a community health center. August 24, 2007.

Middlesex Health Systems. Middletown, CT. Boden Symposium. "A strategic approach to eliminating waits, waste, and delays in primary care." April 11, 2007.

Yale School of Management Spring Conference. New Haven, CT. "Electronic Health Records—a transformational tool for patient care." April 3, 2007.

National Association of Community Health Centers Policy and Issues Forum. Washington, DC. "The country's first FQHC based residency training program for new nurse practitioners: results from the first year's experience." March 4, 2007.

University of Connecticut. Storrs, CT. Sigma Theta Tau Induction Ceremonies, Keynote.
"Community in Practice and Profession." November 3, 2006.

New York State Primary Care Association Annual Meeting. Saratoga, NY. "Applying innovation to primary care practice:

MARGARET M. FLINTER, PhD, APRN, c-FNP, FAAN, FAANP,

Margaret@chc1.com | Mobile: 860.985.5253

advanced access scheduling, panel management, outcome measurement." October 13, 2006.

Connecticut Student Nurses Association annual meeting, Keynote. Windsor, CT. "Come on in—we're waiting for you." March 2, 2006.

AWARDS

Connecticut Center for Primary Care Annual Outstanding Leadership Award, Farmington, CT. November 10, 2016.

Distinguished Alumni Award, University of Connecticut School of Nursing. Storrs, CT. November 15, 2014.

Inducted as Fellow, American Academy of Nursing (FAAN). October 25, 2013.

Honored as one of Yale's School of Nursing "90 Nurses for 90 Years." October 5, 2013.

Distinguished Alumna Award, Yale University School of Nursing. September 2012.

Carolyn Ladd Widmar award for outstanding scholarly research. University of Connecticut School of Nursing. May 11, 2010.

Inducted as Fellow, American Academy of Nurse Practitioners. June 20, 2009.

United Action of Connecticut Social Justice Award. June 18, 2009.

Diamond Jubilee Recipient of the Doris Armstrong Award for Outstanding Contribution to Nursing Administration, awarded by CT Nursing Association. October 2008.